



Technical Requirements

In order to administer the Internet-based iTEP exam successfully, your system's Internet connectivity, hardware, and software must conform to the following minimum specifications:

Internet

- Broadband Internet connection:
 - Download speed – 750 kbps minimum
 - Upload speed – 250 kbps minimum

NOTE: To see if your computer meets the Technical Requirements, go to: <https://www.besexam.com/test>

Hardware

- Operating System: Windows 7 or newer, Mac OS X, or ChromeBook
- **Headset , microphone and web-cam**, keyboard, mouse

Software

- Adobe Flash Player version 10.0 or higher
Verify your Flash installation here: <http://www.adobe.com/products/flash/about/>
Download Flash Player here: <http://www.adobe.com/go/getflash/>
Please note: Flash is already built into Chrome browsers and updates automatically.

Any of the following browsers are recommended:

PC – One of the following browsers is recommended

- Microsoft Internet Explorer browser version 9 or higher
Download IE here: <http://www.microsoft.com/windows/products/winfamily/ie/>
- Google Chrome browser (no specific version needed)
Download Chrome here: <https://www.google.com/intl/en/chrome/browser/>
- Microsoft Edge browser (no specific version needed)
Built into Windows 10

Mac – One of the following browsers is recommended

- Safari browser version 5.1.9 or higher
Built into Mac computers
- Google Chrome browser (no specific version needed)
Download Chrome here: <https://www.google.com/intl/en/chrome/browser/>